



Our Belief

Over-the-phone interpreting (OPI) remains the most popular method of delivery in the language service industry. We believe that OPI services should be quick, managed, and not cost-prohibitive to allow for best practices and not missed opportunities.

Professional Training

Our interpreter staff is trained and certified/qualified in accordance with industry standards. Hundreds of hours are dedicated to the development and training of our interpreters in: healthcare terms and practices; HIPAA; patient advocacy, safety, and care; HIV/AIDS prevention and care; and behavioral health. In addition, each candidate is required to undergo screening, training, and testing regardless of experience and/or level of education.

Delivery of Services

- Support in 180 languages and dialects
- 24/7/365 access
- Quick connections
- Qualified/Certified medical interpreters
- Toll-free numbers you can keep
- Aggressive Quality Control
- HIPAA compliant
- Billing for interpreting time only
- Emphasis on clarity, customer care, and consistency

**The best in over-the-phone
language support, available
24/7, 365 days a year**