






Regular and Substantive Interaction (RSI) Approaches and Tools

U.S. Department of Education requires institutions “ensure there is regular and substantive interaction between students and instructors” in distance education courses. 34 CFR 600.2

RSI Element	Approaches	Tools
Direct Instruction 	<ul style="list-style-type: none"> • Demonstration • Guided Practice • Lecture/ Presentation (Narration / Description) • Modeling • Overall Course Design 	Audio Recording (D2L , Panopto) D2L Discussion Board Posts H5P Activities Handouts Presentation Slideshow Simulations Video Recording (D2L, Panopto, Stream) Web Conferencing (Zoom, Microsoft Teams) Whiteboards (Microsoft, Zoom)
Feedback 	Meaningful Feedback Model <ul style="list-style-type: none"> • POPSTAR: Personalized, Opportunity for improvement, Positive, Specific, Timely, Actionable, and Respectful Assessment Activities <ul style="list-style-type: none"> • Homework • Quizzes / Exams • Discussion Boards 	D2L Discussion Board Assessment Comments or Posts D2L Dropbox Comments (Text, Audio / Video Recording) D2L Intelligent Agents D2L Quiz Question Feedback Microsoft Office Track Changes / Comments Rubrics
Responding to Questions 	<ul style="list-style-type: none"> • Discussion Boards • Email / Messaging • News Announcements • Office Hours 	D2L Course Q&A Discussion Board D2L News Announcements Email / Messaging (Teams Chat Channels) Web Conferencing for Virtual Office Hours (Zoom / Microsoft Teams)
Facilitating Group Discussion 	Evidence of Instructor Presence / Interaction <ul style="list-style-type: none"> • Guiding Discussion through Additional Prompts / Questions • Initiating Prompts • Responding to Student Posts (Selective Response) • Summarizing Key Ideas 	D2L Discussion Board D2L Groups Area Flip (formerly known as FlipGrid) Messaging (Microsoft Teams Chat Channels) Social Annotation Tools (Hypothes.is , Perusall)
Other Activities 	<ul style="list-style-type: none"> • Internships • Field Experiences • Service Learning / Experiential Learning 	D2L Dropbox D2L ePortfolio Collaborative Spaces (Microsoft OneDrive) Web Conferencing (Zoom / Microsoft Teams)