

# Intelligent Agent

Intelligent Agent is a function in D2L that allows instructors to send automated messages to learners for a variety of purposes. Here is a list of concrete examples of using Intelligent Agent for online best practice.

Send a Welcome Message to the Class:

This entails sending an automated message to welcome students to the class.



Subject: Welcome to Class

Hi {InitiatingUserFirstName},

Welcome to [Course Name]! I'm delighted to have you here and excited about the journey of exploring more about [Subject/Topic].

All essential information, including the Syllabus, Assignment Schedule, and contact details, can be found in the Course Introduction module—the initial section in the Table of Contents. In this course, each week commences on Monday, with all assignments due on Sundays at 11:59 PM Central Time. Instructions for the upcoming week will be shared in the Discussion Forum at the beginning of each week. Make sure to complete the initial discussion post by the week ending on [specify the date].

Should you have any questions, feel free to reach out. I look forward to working with you this semester!

Subject: Tips for Improving Quiz Score

### Message:

Hi (InitiatingUserFirstName),

I noticed that your score on the Chapter 1 quiz in [Course Name] was lower than you might hope. I wanted to share tips and reminders that might help as you prepare for future quizzes in this course.

Quizzes are conducted in an open-book, open-notes, and open-course content format, allowing you to utilize any of these resources during the quiz period. Each quiz consists of 30 questions, and you are allotted 100 minutes to complete all questions. It's important to take your time rather than rushing through the quiz.

Additionally, there are several self-assessment practice activities available for each chapter that may assist you in studying the content.

Please let me know if you have any questions.

02

Provide Constructive Feedback to Learners With Grades Below/above a Certain Level:

This involves emailing students who have grades below or above a specified threshold, offering them constructive feedback and actionable advice.

Professor Name

## Remind Learners of Assignments

This involves reminding learners to submit their work.

Subject: Reminder: Final Project Draft Missing

Hi {InitiatingUserFirstName},

The Dropbox for [Course Name] opened on Sunday, and I've noticed that you haven't submitted your final project draft yet. I'm reaching out to offer any assistance you may need and to remind you that your final project is due by the end of this month. It's important to me that you fully understand my expectations for your final project and that I'm able to provide you with feedback. You can find detailed instructions on how to complete the project in the assignment rubric.

Please contact me if you have any questions or if I can help in any way.

Professor Name



Subject: Please login to the Course Every Week

## Message:

Hi {InitiatingUserFirstName},

I've noticed that you haven't logged into [Course Name] in the last two weeks. New content is announced weekly in the News section of D2L, and other learners contribute new ideas on the discussion forum. To stay engaged with the learning activities, please log in to the course at least twice a week.

Please contact me if you have any questions or if I can help in any way.

Professor Name

Monitor Learners' Activity by Identifying Those Who Haven't Logged in Within a Specified Timeframe:

This involves checking for students who haven't logged into the platform within a specific number of days.







Need assistance in crafting intelligent agents in your Contact a MTSU Online Instructional Designer at online@mtsu.edu for more information.