



**Solid reputation, passionate people and endless opportunities. That's Travelers.** Our superior financial strength and consistent record of strong operating returns mean security for our customers – and opportunities for our employees. You will find Travelers to be full of energy and a workplace in which you truly can make a difference.

### **Job Summary**

The Travelers Claim Intern program provides qualified candidates an excellent opportunity to gain first-hand business experience, receive valuable on-the-job training, to contacting clients, determining coverage, scoping of losses and completing damage estimates. This job does not manage others This job works under Close Supervision: Work is reviewed at several steps along the way. (Generally pertains to trainee positions.)

### **Primary Job Duties & Responsibilities**

Internship includes: On-boarding of Travelers systems and protocols. Exposure to Personal and Business Insurance claims of basic to moderate complexity. Learn and understand effective strategies for investigating, negotiating and resolving claims thoroughly, accurately and efficiently. Develop knowledge of what happened, estimating damage, determining what coverages apply and helping our customers through the process. Observe the work of the Claim Professional through desk and ride alongs with experienced employees. Work with a designated coach to develop knowledge of claims through core assignments. Complete challenging and meaningful project work. Perform other duties as assigned.

### **Minimum Qualifications**

Candidate must be pursuing a Bachelor's degree. Approximate work availability from June through August (10-12 weeks) required.

### **Education, Work Experience & Knowledge**

For the CPDP Internship, we are most interested in students who are serious about entering the insurance industry and who are excited about the prospect of making Claim their future career choice. Preferred cumulative GPA of 3.0 or above Business Administration Liberal Arts (with business focus preferred) Business Management Risk Management and Insurance Undergraduate students completing their freshman year preferred Working knowledge of Microsoft Office