

WHAT? SO WHAT? NOW WHAT? SAMPLE QUESTIONS

WHAT?

What are the facts? What do you feel about them?

- What happened?
- What did you observe?
- What was your role in this activity?
- What did you notice? (5 senses)
- What did you think would happen before we started?
- What did you want to know before we got started?
- What resources did you use?
- What facts do we know?
- What issue(s) were addressed?

SO WHAT?

How does this relate to your past experiences? Why did it happen this way? Why does this matter?

- What new skills did you learn?
- How did you feel it went?
- How is your experience different from what you expected?
- What impacts the way you view the situation/experience? (What lens are you viewing from?)
- What other ways can you look at the issue/problem/activity?
- What did you like or dislike about the experience?
- What "ah ha!" moments did you experience?
- What worked or didn't work?
- What was one thing that made you feel most effective?
- What was exciting, surprising, or frustrating about...?

NOW WHAT?

How can you apply this?

- What things will you do differently next time?
- What will you do the same in the future?
- Which of your skills will you further develop, and what will you do to develop them?
- What will you do to ensure future success and/or prevent future failure?
- What are our next steps?
- What actions/ideas has this triggered for you?
- What supports will you need to continue to work on those areas of concerns to you?
- What goals have you set for yourself that are related to our conversation?
- How can you apply this learning?
- What would you do to learn more about this project or issue?
- What information can you share with your peers or the community?
- How can you continue your involvement with this group or social issue?
- How can you educate others or raise awareness about this group or social issue?
- What did you do that seems to be effective or ineffective in the community?
- How are your values expressed through your community work?