

## **Partners in Education Middle Tennessee State University**

We believe that students are best served by a learning environment that meets their needs as individuals through the integration of student life services and academic programs. Similarly, we believe that many students may also benefit from their participation in a collaborative partnership that includes the student, their family or advocates, and the MTSU staff.

The Partners In Education (PIE) program helps address the needs of students by creating such a partnership, fostering communication between students, their families, and the university. Through the Partners in Education program, PIE partners can request academic information and suggestions to help them provide effective support for their student.

### **Students:**

For information about this program and to start the process, follow these easy steps:

- Login to **PipelineMT** ([www.mtsu.edu/pipelinemt](http://www.mtsu.edu/pipelinemt))
- Click on the **Registration & Student Records** link
- Select **Partners in Education (PIE)** link in the **Academic Records** box
- Select the **Add/Update/Remove my Partners in Education** link to add your partners if you want to participate in the program.

### **Partners:**

#### **Becoming a Partner In Education -**

To become a partner, the student simply completes the steps above. Please note that the release does not apply to personal counseling or health information protected by FERPA; however, if students are experiencing problems in these areas, MTSU staff will identify available resources. The student may remove the authorization at any time by simply following the steps above.

#### **PIE Partner PIN -**

The required PIN is for the purpose of identifying you as a partner when calling to request information. Please remind your student to choose a PIN that is easy for you to remember. If you forget your PIN, your student can access this information online using the steps above.

#### **Partners Contact the MT One Stop Using their PIE Partner PIN to –**

- Request information on students' grades, grade point average, and class attendance
- Get assistance to help set up services for the student
- Discuss matters regarding financial aid and billing

Questions, concerns, or problems? Email the MT One Stop at [MTOneStop@mtsu.edu](mailto:MTOneStop@mtsu.edu) and make sure to include your student's M# and your Partner in Education PIN number.

#### **What to expect from the PIE program -**

When a PIE partner contacts the MT One Stop and places a request for information about issues such as grades or attendance, the MT One Stop will contact the necessary parties to fulfill the request. When the information requested is being emailed by the MT One Stop to a Partner, the student is copied.

*Please note that this program does not provide a PIE partner with online student access to student information. **All information requests are fulfilled through the MT One Stop.***